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PUBLIC SERVICE
COMMISSION

CENTURYTEL

July 1, 2005

Ms. Beth O'Donnell
Kentucky Public Service Commission
211 Sower Blvd.
P.O. Box 615
Frankfort, KY 40602-0615

Re: Case No. 2005-00186

Dear Ms. O'Donnell:

The purpose of this letter is to acknowledge the receipt of your request for answers pertaining to limitation of use on "unlimited" plans. Currently, CenturyTel Long Distance, LLC does not offer any "unlimited" plans in the state of Kentucky.

If you need additional information, please contact me at the above address.

Sincerely,



Tina Manning, Tariffs Analyst
CenturyTel Long Distance, LLC

Enclosures

APPENDIX

APPENDIX TO AN ORDER OF THE
KENTUCKY PUBLIC SERVICE COMMISSION IN
ADMINISTRATIVE CASE NO. 2005-00186 DATED June 22, 2005.

Company: CenturyTel Long Distance

1. Does the utility offer a plan that is described, named, or marketed as “unlimited”? If yes, identify and describe the plan and provide copies of the tariff sheets on which the plans can be found.

Answer: Currently, CenturyTel Long Distance does not offer any “unlimited” plans in the state of Kentucky.

2. If the utility has an “unlimited” plan, are there use restrictions or other limitations on the plan? If yes, describe these restrictions and reference the utility’s tariff.

Answer: N/A

3. How and when are customers or potential customers notified of the limitations on the unlimited plan? Describe the notification.

Answer: N/A

4. If third parties (agents, telemarketers, consignees, etc.) market, advertise, or otherwise offer end-users the utility’s unlimited plan, explain how those “marketers” are required to verify compliance with the notice requirements.

Answer: N/A

5. Assuming a customer has subscribed to an “unlimited” plan that has use limitations, is the customer notified when the limitations are exceeded? If yes, how is the customer notified?

Answer: N/A

6. How and when are customers notified that changes have been made to the plan?

Answer: N/A

7. Are customers able to check the number of minutes they have used in order to determine if they will exceed the plan's limitations?

Answer: N/A

8. Explain why the utility markets, names, or describes a plan as "unlimited" when limits on the plan exist.

Answer: N/A

9. Explain how the utility ensures that the unlimited plan is offered and the rates, terms, and conditions of service are applied without discrimination as required by KRS 278.170(1).

Answer: N/A

10. Provide summary records of all complaints received by the utility regarding any unlimited plans offered in Kentucky since January 1, 2001. Include the date that the complaint was opened, customer class, description of complaint, description of complaint resolution, and date that the complaint was closed.

Answer: N/A

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